



PATENT  
Attorney Docket No. MSC-001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Bergh *et al.*  
SERIAL NO.: 09/575,283 GROUP NO.: 3623  
FILING DATE: April 22, 2000 EXAMINER: Johanna Stimpak  
TITLE: Customer Lead Management System

**CERTIFICATE OF FIRST CLASS MAILING UNDER 37 C.F.R. 1.8**

I hereby certify that this correspondence, and any document(s) referred to as enclosed herein, is/are being deposited with the United States Postal Service as first class mail, postage prepaid, in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 7<sup>th</sup> day of July, 2004.

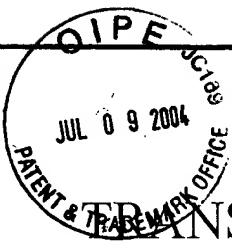
  
Emily Walsh

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Submitted herewith is/are:

1. Transmittal Form (1 page);
2. Copy of Executed Power of Attorney by Assignee and Revocation of Prior Powers (3 pages);
3. Patent Practitioners of Record under 37 C.F.R. § 1.32(c)(3) (1 page); and
4. Return receipt postcard.



# TRANSMITTAL FORM

Application Serial Number	09/575,283
Filing Date	April 22, 2000
First Named Inventor	Bergh
Group Art Unit	3623
Examiner Name	Johanna Stimpak
Attorney Docket No.	MSC-001
Patent No.	Not applicable
Issue Date	Not applicable

## ENCLOSURES (check all that apply)

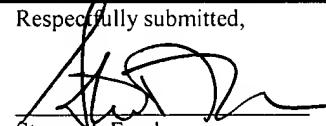
<input type="checkbox"/> Fee Transmittal Form <ul style="list-style-type: none"> <li><input type="checkbox"/> Check Attached</li> <li><input type="checkbox"/> Copy of Fee Transmittal Form</li> </ul>	<input type="checkbox"/> Copy of Notice to File Missing Parts of Application	<input type="checkbox"/> Notice of Appeal to Board of Patent Appeals and Interferences
<input type="checkbox"/> Amendment/Response <ul style="list-style-type: none"> <li><input type="checkbox"/> Preliminary</li> <li><input type="checkbox"/> After Final</li> <li><input type="checkbox"/> Affidavits/declaration(s)</li> <li><input type="checkbox"/> Letter to Official Draftsperson including Drawings</li> <li>[Total Sheets _____]</li> </ul>	<input type="checkbox"/> Formal Drawing(s)	<input type="checkbox"/> Appeal Brief (in triplicate)
<input type="checkbox"/> Petition for Extension of Time	<input type="checkbox"/> Request For Continued Examination (RCE) Transmittal	<input type="checkbox"/> Status Inquiry
<input type="checkbox"/> Information Disclosure Statement <ul style="list-style-type: none"> <li><input type="checkbox"/> Form PTO-1449</li> <li><input type="checkbox"/> Copies of IDS Citations</li> </ul>	<input type="checkbox"/> Power of Attorney (Revocation of Prior Powers)	<input checked="" type="checkbox"/> Return Receipt Postcard
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> Terminal Disclaimer	<input checked="" type="checkbox"/> Certificate of First Class Mailing under 37 C.F.R. 1.8
<input type="checkbox"/> Sequence Listing submission <ul style="list-style-type: none"> <li><input type="checkbox"/> Paper Copy/CD</li> <li><input type="checkbox"/> Computer Readable Copy</li> <li><input type="checkbox"/> Statement verifying identity of above</li> </ul>	<input checked="" type="checkbox"/> Executed Declaration and Power of Attorney for Utility or Design Patent Application	<input checked="" type="checkbox"/> Certificate of Facsimile Transmission under 37 C.F.R. 1.8
	<input type="checkbox"/> Small Entity Statement	<input checked="" type="checkbox"/> Additional Enclosure(s) (please identify below)
	<input type="checkbox"/> CD(s) for large table or computer program	<input checked="" type="checkbox"/> Patent Practitioners of Record under 37 C.F.R. §1.32(c)(3)
	<input type="checkbox"/> Amendment After Allowance	
	<input type="checkbox"/> Request for Certificate of Correction <ul style="list-style-type: none"> <li><input type="checkbox"/> Certificate of Correction (in duplicate)</li> </ul>	

## CORRESPONDENCE ADDRESS

Direct all correspondence to: Patent Administrator  
 Testa, Hurwitz & Thibeault, LLP  
 High Street Tower  
 125 High Street  
 Boston, MA 02110  
 Tel. No.: (617) 248-7000  
 Fax No.: (617) 248-7100

## SIGNATURE BLOCK

Date: July 7, 2004  
 Reg. No. 33,497  
 Tel. No.: (617) 310-8108  
 Fax No.: (617) 248-7100

Respectfully submitted,  
  
 Steven J. Frank  
 Attorney for Applicants  
 Testa, Hurwitz & Thibeault, LLP  
 High Street Tower  
 125 High Street  
 Boston, MA 02110



**PATENT**  
Attorney Docket No. MSC-001

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT(S): Bergh et al.

SERIAL NO.: 09/575,283 GROUP NO.: 3623

FILED: April 22, 2000 EXAMINER: Johanna Stimpak

TITLE: Customer Lead Management System

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**POWER OF ATTORNEY BY ASSIGNEE OF ENTIRE INTEREST**  
**REVOCATION OF PRIOR POWERS AND NEW POWER OF ATTORNEY**

Sir:

As assignee of record of the entire interest of the above-identified

application,  
 patent,

all powers of attorney previously given are hereby revoked, and

the following attorneys and/or agents are hereby appointed to prosecute and transact all business in the U.S. Patent and Trademark Office connected therewith.

Andrew F. Abramson	Reg. No. 52,538
Elias C. Behrakis	Reg. No. 47,416
Mark L. Beloborodov	Reg. No. 50,773
Robert S. Blasi	Reg. No. 50,389
Michael H. Brodowski	Reg. No. 41,640
Fangli Chen	Reg. No. 51,551
John J. Cotter	Reg. No. 38,116
James C. De Vellis	Reg. No. 52,814
Robert V. Donahoe	Reg. No. 46,667
Brian A. Fairchild	Reg. No. 48,645
James E. Fajkowski	Reg. No. 54,089
Jason P. Fiorillo	Reg. No. 52,892
John V. Forcier	Reg. No. 42,545
Steven J. Frank	Reg. No. 33,497
Kia L. Freeman	Reg. No. 47,577
Brian M. Gaff	Reg. No. 44,691
Duncan A. Greenhalgh	Reg. No. 38,678
William R. Haulbrook	Reg. No. 53,002
Ira Heffan	Reg. No. 41,059

Andrew L. Jagenow	Reg. No. 51,842
Douglas J. Kline	Reg. No. 35,574
M. Brad Lawrence	Reg. No. 47,210
William A. Meunier	Reg. No. 41,193
Jennifer G. Moitoso	Reg. No. 51,752
Ronda P. Moore	Reg. No. 44,244
Michael J. Nesler	Reg. No. 55,489
Jason A. Reyes	Reg. No. 41,513
Christopher W. Stamos	Reg. No. 35,370
Robert J. Tosti	Reg. No. 35,393
Thomas A. Turano	Reg. No. 35,722
Natasha C. Us	Reg. No. 44,381
Christine C. Vito	Reg. No. 39,061
Carolyn E. Whyte	Reg. No. 55,728
Daniel A. Wilson	Reg. No. 45,508

Attached as part of this power of attorney is the authorization of the above-named attorneys/agents to accept and follow instructions from my representatives.

Assignee also hereby grants additional Powers of Attorney to the attorneys and/or agents named above to file and prosecute foreign national patent applications in any and all countries of the world, a regional patent application under the European Patent Convention and/or an international application under the Patent Cooperation Treaty based upon the above-identified application, including a power to meet all designated office requirements for designated states.

All future correspondence should be sent to:

Patent Administrator  
Testa, Hurwitz & Thibeault, LLP  
High Street Tower  
125 High Street  
Boston, MA 02110

**PLEASE ASSIGN PTO CUSTOMER NUMBER 021323 TO THIS APPLICATION**

The assignee of record of the entire interest of the above-identified

application  
 patent

is

**Name of assignee of entire interest**

Power Of Attorney By Assignee Of Entire Interest  
Revocation Of Prior Powers and New Power of Attorney  
Serial No. 09/575,283  
Page 3 of 3

**MarketSoft Software Corporation**  
**Ten Maguire Road**  
**Lexington, MA 02421-3112**

Recorded in PTO on September 27, 2000  
Reel No.: 011141  
Frame No.: 0033  
 Recorded herewith

Dated: 6/22/04

Respectfully submitted,

MARKETSOFT SOFTWARE CORPORATION

  
\_\_\_\_\_  
Bill Price  
Chief Financial Officer  
MarketSoft Software Corporation  
Ten Maguire Road  
Lexington, MA 02421-3112

3079526



**PATENT**  
Attorney Docket No. MSC-001

**THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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Mail Stop Missing Parts  
Commissioner for Patents  
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**PATENT PRACTITIONERS OF RECORD UNDER 37 C.F.R. § 1.32(c)(3)**

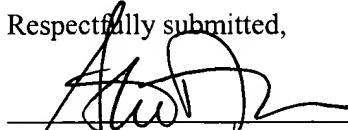
Dear Sir:

Under 37 C.F.R. § 1.32 (c)(3), the following patent practitioners listed on the concurrently submitted Declaration and Power of Attorney For Utility or Design Patent Application should be recognized by the U.S. Patent and Trademark Office as being of record in the above-identified patent application to which the power of attorney is directed.

1.	Michael H. Brodowski	Registration No. 41,640
2.	John J. Cotter	Registration No. 38,116
3.	Steven J. Frank	Registration No. 33,497
4.	William R. Haulbrook	Registration No. 53,002
5.	Ira V. Heffan	Registration No. 41,059
6.	Christopher W. Stamos	Registration No. 35,370
7.	Robert J. Tosti	Registration No. 35,393
8.	Thomas A. Turano	Registration No. 35,722
9.	Natasha C. Us.	Registration No. 44,381
10.	Christine C. Vito	Registration No. 39,061

The Patent Office is requested to contact the undersigned with any questions.

Respectfully submitted,

  
\_\_\_\_\_  
Steven J. Frank  
Attorney for Applicants  
Testa, Hurwitz, & Thibeault, LLP  
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125 High Street  
Boston, Massachusetts 02110

Date: July 7, 2004  
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